



## JOB POSTING: MERCH TEAM MEMBER - GAME DAY AND STATE FAIR

### **ABOUT THE CLUB**

Minnesota Aurora FC is a community owned women's soccer team based in the Twin Cities with more than 3000 community owners across 48 states and 8 countries. It will be playing in the pre-professional USL W League starting May 26, 2022, featuring the best amateur and aspiring pro players from Minnesota and across the globe. The club is operated by its 9 founding owners, an all female coaching staff, and a few staff members.

The Merch Team Member for Minnesota Aurora FC is a part time seasonal position to help with merchandise sales on home game days. Candidates must be customer service oriented, a quick Shopify Point of Sale (POS) learner, and be available for various home games and/or State Fair dates.

### **ROLES & RESPONSIBILITIES**

- Greet and acknowledges guests
- Answer guests' questions and assist them whenever possible
- Recommend, select, and help locate or obtain merchandise for guests
- Process credit card sale with Square reader and Shopify POS
- Ensure that all merchandise is correctly labeled and displayed
- Maintain a clean and organized merch tent
- Set aside and notify supervisor of defective, mis-marked, mislabeled, incorrectly priced, or damaged merchandise
- Watch for and recognize security risks and thefts and report to security and management
- Assist with setup, tear down, and inventory of merchandise as directed by supervisor
- Perform other duties as assigned, such as counting inventory or loading and unloading merchandise
  - For game days for Aurora 1 and Aurora 2, 5-6 hours per game. Regular season goes from late May through early July, and postseason throughout July.
  - For the State Fair, multiples of 3 hour shifts between August 21st and September 3rd 2024.

## **PREFERRED QUALIFICATIONS**

- Experience in customer service
- Experience in Point of Sale (POS) systems
- Excellent customer service skills
- Ability to multitask in a fast-paced environment
- Ability to stand for long periods of time
- Ability to lift/move/carry items weighing up to 20 lbs.

## **COMPENSATION**

This is a part-time, seasonal employment position for \$18/hour, 5-6 hours per home game.

This position works at TCO Stadium on Minnesota Aurora home game days, and Concordia University for Aurora 2 games. State Fair dates would be on State Fair Grounds.

Please note that this position is seasonal and is subject to change, in partnership with the needs of the club, the candidates who get hired, and Minnesota Aurora FC leadership.

## **TO APPLY**

If you are available for these dates, please email your resume and a letter of interest to [hiring@mnaurora.com](mailto:hiring@mnaurora.com) to apply. Please include "Merchandise Team Member" on the subject line.

Please, address the following questions on your cover letter:

- What about Aurora stands out to you or makes you want to be part of the organization?
- Describe ways you have demonstrated your commitment to gender equity, LGBTQIA+ rights, anti-racism, disability advocacy, reproductive freedom, or other social justice issues.